

Hambleton

INTERIORS

Terms & Conditions

1. **Payment** – the balance shown over is strictly nett and is to be paid in full to the fitter upon completion, unless otherwise arranged.
2. **Times of Installation** – Date and approximate times will be given, every endeavour will be taken to adhere to these times, we cannot however be held liable for late delivery due to circumstances beyond our reasonable control.
3. **Delivery dates quoted** – although usually accurate, delivery dates can only be a guide. We cannot accept responsibility for late delivery due to circumstances beyond our control.
4. **Customers own measurements** – if a customer has ordered goods on their own sizes and these are incorrect the responsibility is theirs if any extra goods/costs are incurred.
5. **Doors** – if doors need easing due to the installation where possible we will either A. remove, ease door and replace which will then be subject to a reasonable charge, B. remove and leave for purchaser to arrange for a joiner to trim etc.
6. **Furniture and Old Flooring** – in normal circumstances we expect these items to be removed from all rooms in which we are working unless previously arranged with the customer.
7. **Shading** – all pile carpet especially plains, Saxony's, velvets and heathers are liable to shading – that is, to show light and dark patches arising from unequal crushing of the surface as in plush or velvet. Shading is an inherent characteristic. This tendency is not detrimental to the wear of the carpet and it not due to any manufacturing fault. Therefore, we cannot accept any responsibility for this effect.
8. **Wires and Pipe work** – Hambleton Interiors will take all reasonable care to avoid damage to wires and pipes. The position of wires and pipes that are known to be in vulnerable positions should be drawn to the attention of the fitter. Failure to do so may result in damage to wires and pipes.
9. **Samples** – every effort is made to ensure that our carpet samples are as close as possible to current stock. But some slight variation is normal particularly with natural fibres but in all cases should fall well within accepted tolerance, +/-.
10. **Rising damp** – if any problems arise in installed products due to rising damp from the sub floor/wall, this cannot be accepted as our responsibility.
11. **Screeding/ply boarding** – if any extra screeding/ply boarding works need to be carried out that wasn't noticed due to purchasers floor covering being down at the time of estimate/survey, costs will be estimated at the time of fitting and any inconvenience caused due to unfinished works and extra fitting dates unfortunately cannot be our responsibility.
12. **Old Carpets/ Carpet cut offs** – off cuts will be bagged but unless otherwise arranged, both will be left on site. We can arrange for the removal of old carpet for a cost.
13. **Storage of Carpet ect** – if for unforeseen circumstances carpets/flooring arrive as normal but are unable to be delivered/fitted, we can store, but if after 3 months we would request the balance to be paid in full.
14. **Cancellations by the consumer** – the consumer should advise Hambleton Interiors of a cancellation as soon as possible. A full refund of the deposit will be made, although any charges or costs incurred by Hambleton Interiors will be deducted from the deposit.